



SCHOOL VISIT COVID-19 FAQs

Are you welcoming school visits to the Palace?

Yes we are welcoming school visits to the palace from 26th April 2021. Further information about our sessions led by our Learning Team and how to book can be found [here](#).

When are you welcoming school visits to the Palace?

We have recently changed the days that we are open. We are currently closed to the public on Tuesdays and Wednesdays. On these days we can welcome you and your class, for facilitated visits and you will have the unique opportunity of having the Palace for yourself! We continue to welcome school visits on Mondays, Tuesdays and Wednesdays.

What are you doing to make sure me and my class are kept safe?

The Palace has extensive additional measures in place to ensure that it is safe for you and your class to visit. You can read more about this [here](#). Please note, although this information is tailored for individual visitors and families, much of the advice will be useful in preparing for your visit.

In addition, we have risk assessed and made changes to our schools sessions where necessary.

- School groups can visit on Tuesdays and Wednesdays when the Palace is closed to the public.
- School groups are now directed straight to the Abbey Strand Learning Centre on arrival, rather than the general public entrance.
- We are restricting school bookings and visitor numbers for the time being to enable social distancing and ensure the Abbey Strand Learning Centre is thoroughly cleaned between bookings.
- We have policies in place should you, someone in your class or a member of staff begin to feel unwell with symptoms of Covid-19 during their visit.
- Social distancing will be requested throughout your visit. Palace staff, pupils aged 11 and over and accompanying adults will be required to wear face coverings inside the Palace.
- For visits taking place on a Monday, Wednesday or Thursday we are asking classes to split into two classes of no more than 16 pupils (and the appropriate ratio of adults) to make sure we do not exceed room capacities inside the Palace.
- Spaces will be cleaned regularly during the day and overnight.
- Hand sanitising stations can be found throughout the site.

The Abbey Strand Learning Centre

- Hand sanitising and hand washing facilities will be available on entry and exit to the building.
- There will be regular cleaning of "high touch points" such as door handles and hand rails.

PALACE OF HOLYROODHOUSE



- Classrooms will be arranged to facilitate social distancing between Palace staff and your group
- For workshops which involve art supplies, they will be cleaned before and after use.
- For workshops which involve handling objects, they will be used in a “show and tell” format.
- Palace staff, pupils aged 11 and over and accompanying adults will be required to wear face coverings inside the Abbey Strand Learning Centre.

We will continue to monitor Scottish Government guidance and make changes accordingly to keep you and your class safe.

Do you have a Covid-19 updated risk assessment that you can send me?

We do not have a risk assessment that we are able to issue to external parties. However, I can confirm that procedures are in place and all sessions have been risk assessed with regards to the current circumstances. We also offer 2 complimentary tickets for school staff to visit the Palace in advance of their visit to complete their own risk assessment and you would be able to see all of our Covid-19 related procedures that are in place on this visit.

What if there is a suspected case of Covid-19 within our class bubble?

If the class due to visit had a child off school with an unconfirmed case of Covid-19, we request that you do not attend your visit as planned. In this case we would try to rearrange your visit to an alternate date if possible, or offer a full refund for the cancelled visit. If a case of Covid-19 is confirmed within the class shortly after you have visited, we would expect you to communicate with NHS Test and Trace as appropriate so that our staff would be made aware if necessary.

What if there is a confirmed case within our school but our class bubble is currently unaffected?

We would also request that you do not attend if there is a confirmed case anywhere within your school. If this is the case we would try to rearrange your visit to an alternate date if possible, or offer a full refund for the cancelled visit.

If our school is required to close due to Covid-19 will we be entitled to a refund?

Yes. In the case that your school is officially required to lockdown due for any reason relating to the Covid-19 pandemic we would try to rearrange your visit to an alternate date if possible, or offer a full refund for the cancelled visit.

We are unable to visit the Palace at this time. Are you offering online workshops?

Yes we are offering free online workshops where we bring the Palace of Holyroodhouse into your classroom! You can find out more about Virtual Holyrood: Online Workshops for Schools [here](#).

Who do I contact if I have further questions?

Please get in touch with the Palace of Holyroodhouse Learning Team directly by emailing holyroodlearning@rct.uk if you have any further questions.