

# The Queen's Gallery guide for visitors on the Autism spectrum

## The entrance

The entrance to The Queen's Gallery is on Horse Wynd.



The entrance doors are glass, with a glass strip in the pavement in front of the doors. The area inside the doors can get very busy and crowded. If you wish to purchase a ticket join the queue for the next available till. The different ticket options are: adult, over 60/student, disabled person, under 17/disabled person and under 5. All visitors who require an access companion are entitled to a free ticket for that companion.



## Entering the exhibition

To get to the exhibition go through the glass doors to the left of the ticket desk. The doors have large, moulded brass handles, with decorative figures, which are very tactile.



The doors will also open if you push the glass.



Once inside the exhibition space you have two options:

Multimedia Guide:



The multimedia guide is available from the desk on the right.

The Warden at the desk will tell you how to use it. The multimedia guide is a touch screen operated device and tells you about the exhibition. It has some background music, videos and interactive features. You can stop and restart the multimedia guide at any point. If you listen to all of the tour it will take you about 60 minutes. The multimedia guide can be used with or without headphones. If used without, you should hold it like a mobile phone.

Cloakroom:

Cloakroom facilities are available at the audio desk. Large rucksacks and suitcases must be placed in the cloakroom. If you hand-in baggage, the Warden behind the desk will give you a ticket. Give this back to them at the end of your visit, and they will give you your belongings.

The exhibition is introduced on the ground floor and then continues upstairs. A lift is available back out the glass doors, to the left of the ticket desk.

## The main exhibition floor

A lot of the décor of the main exhibition floor is wooden, with ceiling spot lights causing patterns and shadow.



The exhibition is displayed in the main open space around the bannister and is continued in the back room.



## The shop



The shop can be found to the right of the ticket desk and is a brightly lit environment that can get very busy. An online shop is available here: [www.royalcollectionshop.co.uk](http://www.royalcollectionshop.co.uk). When exiting the shop, into the Mews Courtyard you must cross a large stripy mat.



## Café and lavatories

The entrance to the Café is opposite the exit from the shop, across a courtyard. Seating is available in three spaces – outside, inside in front of the service area, and in the back, behind the service area. The seating area in the back is generally quieter.



Part of the Café is covered with a glass roof so the lighting can be very bright.



It can be a very difficult sensory experience with noise, light and strong smells. If you would like any assistance, carrying a tray, please ask a member of staff.

Lavatory facilities are located to the left of the Mews Archway, in the Mews Courtyard. There are loud Dyson airblade hand driers and fluorescent lighting in the lavatories. There is an accessible toilet, which does not have a Dyson airblade.